

DISCOUNTS

Military Y__ No__
Senior (>55) Y__ No__
Other _____

Requested Dates of Stay
In ___/___/___
Est. Time: _____
Out ___/___/___
Est. Time: _____



628 East Veterans Memorial Blvd., Harker Heights, TX 76548

ROOM RATES / DISCOUNTS / CHARGES:

Standard boarding rate for pet(s) will be \$35 / \$37 / \$17 \$ _____ per night / per pet. Any applicable discounts apply to this rate. I understand that **the boarding period ends at noon following the day of drop off.** I also understand that dropping off before noon OR picking up after noon will result in an additional charge of (\$5.00 per dog / \$5.00 per cat).

EXTRA SERVICES:

Extra Services if requested have additional charges associated with them a copy of the price listing will be provided.

MEDICAL / EMERGENCY CARE / OVERALL HEALTH :

BHBB does not have an in-house veterinarian but may be able to administer **oral or topical** medication(s) prescribed to my pet(s) if medications are in separate, labeled containers. BHBB will follow written instructions regarding medications to be given to the pet. Guests should provide the name, address, and phone number of the preferred veterinarian. If the preferred veterinarian is unreachable with reasonable effort, pet(s) will receive care from Personal Veterinary Care. Emergency care will be given at the closest reputable facility if needed. BHBB will make reasonable effort to contact owner and the emergency contacts provided in any such situation, and once such care is given, owner will be responsible for the costs and/or fees for care.

Listed below are medical condition (symptoms and/or behaviors to look for) which may necessitate vet care.

If an immediate medical decision is needed and neither I or my emergency contacts are unreachable, BHBB will make any such decision in the best interest of the pet(s) and treatment costs will be limited to \$ _____

BHBB will not be held responsible for adverse outcomes when administering medications according to instructions provided and/or making emergency medical decisions for my pet. _____ please initial.

DAMAGES / INJURIES:

Owner is responsible for any damages caused by pet(s) as a result of chewing, scratching, digging, etc. Any products or materials, within reason, that are used to make any necessary repairs will be added as a 'Maintenance Fee' to the final bill.

BHBB has reserved the right to refuse boarding to animals that display aggression. BHBB and its employees are not responsible for any injury (either to other Hotel guests or staff). Should any such injury or incident occur, owner may be asked to make arrangements for pick up of pet(s) in a timely manner.

PET'S BELONGINGS:

Every effort will be made to make sure that any personal item(s) pet(s) bring to BHBB will be kept in their room (balls, toys, Frisbees, may be taken out with the pet(s) during playtime). Also, during the time that rooms are cleaned, some pets have access to hallways and open hallway doors. Toy items may be picked up by another pet during these times. To ensure that your pets' items are returned, please mark toys, bedding, bowls, etc with your pet's name. BHBB is not responsible for lost, eaten, or otherwise damaged items. In the event that you do not bring toys, we may supply toys if the pet appears to be bored and engaged in destructive behaviors (chewing bedding, digging the yard, etc)

EXTENDED STAYS:

An extended stay is a period greater than fourteen (14) consecutive nights. Special packages can be designed to make pet's visit or stay as enjoyable as possible for both owner(s) and pet(s). Payment details may be negotiated for special situations such as deployments. I have received additional information regarding extended stay policies _____ (please initial).

(254) 519-BHBB (2422)

www.barkerheightsbb.com

MULTIPLE PETS:

Families with more than one pet may be able to place them in the same room (some restrictions apply). Provided that pets can be alone together, this will allow them to better transition to the Hotel from home. Discounts apply if pets board in the same room. If pets do not get along or become aggressive toward each other during their stay, BHBB is authorized to separate the pets into two rooms at owner s expense _____. (please initial)

PET IDENTIFICATION:

Although it is not a requirement, it is desired that pet(s) have a collar and name tag while they are guests at BHBB.

MANNERISMS:

BHBB employees should be made aware of pet(s) likes and dislikes to help make their stay more pleasant. Not sharing this information could cause problems with Hotel staff and other guests, (i.e. -if pet is nice with people but not nice with other animals, Fence Jumper, Escape artist, Digger, etc)

VACCINATIONS REQUIRED - NO EXCEPTIONS.

- Dogs: Rabies (1 yr); Canine Distemper (1 yr); Bordatella or Kennel Cough (6 mos) o
- Cats: Rabies (1 yr); Feline Distemper (1 yr)

> CHECK OUT IS BEFORE 12:00 NOON; CHECK IN IS AFTER 12:00 NOON, Except Saturdays. **Saturdays we are only open from 8-10 AM.**

> Dropping off or picking up pets outside of established check out / check in time WILL result in additional DDC charges, (\$5.00 per pet)_____ (please initial)

> **Since check out is 12:00 Noon, early check ins may not be able to enter their assigned room immediately upon arrival.**

> BHBB Reserves the right to make room assignment movements during peak holiday times. _____ (please initial)

> Any deposit placed at time of reservation will be applied to total bill at checkout.

> All boarding fees and charges must be paid in full prior to checkout.

Deposits are REQUIRED to guarantee a room and will be refunded per policy in the event of cancellation.

CANCELLATION POLICY

- With 2 weeks (14 nights) notice - check in the amount of deposit minus transaction fee of \$10.00 to be available for pick up (not mailed) or in store credit.
- **Without 2 weeks (14 nights) notice - deposit amount to be held as an in-store credit - NO EXCEPTIONS.**
- In store credits must be booked within 6 months of cancellation. Re-bookings cancelled results in forfeiture of deposit unless another booking can be made within the original 6 month cancellation period.
- No Call and No Show results in forfeiture of any deposit placed.

I have read the above terms and conditions. I fully understand and agree with the policies of Barker Heights Bed and Biscuit. Extra notes (if any) are listed on the following pages.

Signature _____

Date _____

Print _____